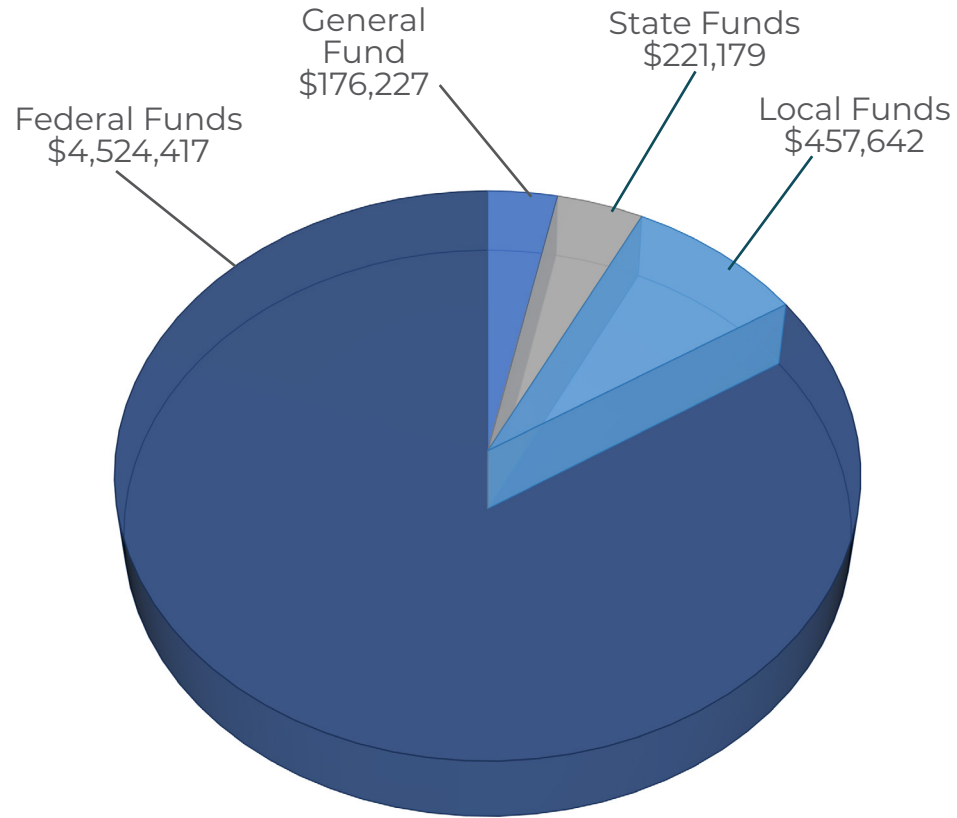
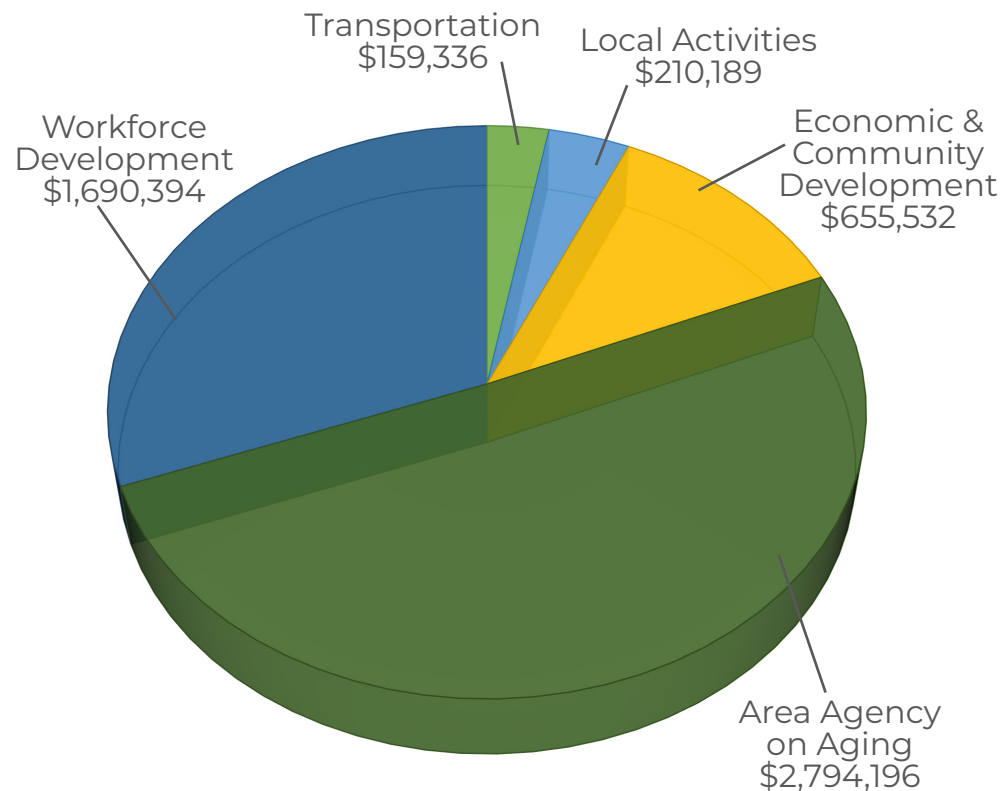


# Financial Summary

## Revenues - \$5,379,465



## Expenditures - \$5,509,647



## Board Members (July 1, 2019 - June 30, 2020)

### Executive Board

Valerie Jaynes, Chair  
 Todd McNeill, Vice Chair  
 Doug Matheson, Secretary  
 Dennis Aldridge, Treasurer

Gary D. Blevins  
 Jim Blevins  
 Rennie Brantz  
 Wes Brinegar  
 Rocky Buchanan  
 Theresa Coletta  
 Larry Fontaine  
 Vern Grindstaff  
 Tom Hartman  
 Gunther Jochl  
 Robert L. Johnson  
 Mark Johnston  
 Brenda Lyerly  
 Kelly Melang  
 Bill Osborne  
 Johnny Riddle  
 Paul Robinson, Jr.  
 Sandra P. Simmons  
 Andrew Soots  
 Larry Turnbow  
 Charles E. Vines  
 Joel Whitley  
 Eddie Yarber

### High Country Workforce Development Board

Bryan Peterson, Chair  
 Jeff Dryer, Vice Chair

Lynette Bang  
 Cathy Barr  
 Michael Birkmire  
 Whitney Brasington  
 Tara Brossa  
 Sherry Carpenter  
 Dale Caveny  
 Jim Coleman  
 Amy Crabbe  
 Felicia Culbreath-Setzer  
 Brittany Daemer  
 Richard Gambill  
 Hayden Gibson  
 Edward Hinson  
 Kristen Neubauer  
 Jason Nunn  
 Lynette Orbovich  
 Dr. Terry Rawls  
 Sam Ray  
 Scott Reece  
 Jennifer Shaffer  
 Jeff Smith  
 Amber Westall Briggs  
 Debbie Woodard

### Senior Tar Heel Legislature / Regional Advisory Committee

[Alleghany]  
 Patricia Polley

[Ashe]  
 Charles Caudill  
 Louise Caudill

[Avery]  
 Rachel Deal  
 Ina Winters

[Mitchell]  
 Norma Duncan  
 Charles Duncan

[Watauga]  
 Pat Coley  
 Ed Rosenberg

[Wilkes]  
 Kenneth Foster  
 Ormond Loomis

[Yancey]  
 Vacant

### RPO Rural Transportation Advisory Committee

Woodie Young, Chair  
 Charles E. Vines, Vice Chair

John Brady  
 Rennie Brantz  
 Billy Clarke  
 Denise Collier  
 Vern Grindstaff  
 David Harwood  
 Robert L. Johnson  
 Mark Ledford  
 Brenda Lyerly  
 Todd McNeill  
 Brian S. Minton  
 Larry Prince  
 Cullie Tarleton  
 Larry Turnbow  
 John Reeves



# Annual Report

## July 1, 2019- June 30, 2020



**\$67.24**  
*Return on Investment*  
*for every \$1 in Membership Dues*

\$8,374,487 total State and Federal Funds  
 Leveraged / \$124,555 Total Dues = \$67.24 ROI

Thank You Board Members. Your time and effort spent on these boards are a critical component to our success. We appreciate your dedication!

# Area Agency on Aging

## Home & Community Care Block Grant (HCCBG) Program

- Congregate and Home Delivered Meals Served: **185,872**
- In-Home Aide Hours Served: **35,147**
- Transportation Trips: **24,199**
- Hours of Legal Assistance: **747**
- Total People Served: **3,971**
- People Served at or Below Poverty Line: **1,952**
- Region-wide HCCBG Allocation: **\$1,877,276**

1 Unit = 1 Meal (Home Delivered Meal, Congregate Nutrition), 1 Trip (General Transportation), 1 Hour (In-Home Aide Services)

\*www.longtermcare.acl.gov

### Evidence-Based Health Promotion

- **11** classes offered
- **141** People enrolled
- **59** people completed the class
- Classes Offered:*
  - *A Matter of Balance*
  - *Tai Chi for Arthritis and Falls Prevention*
  - *Walk with Ease*

### Family Caregiver Support Program

- **42** Total Clients who are registered with FCSP
- **6,320** Caregivers served through Outreach, Education, and Information & Assistance
- **20** caregivers served through supplemental services (i.e. home modifications, incontinence supplies)
- **Respite: 199** hours of respite provided to clients
- **Home Assessments: 15** home safety assessments provided
- **123 Publications;** 74 Publications related to COVID
- **5,456** Publications distributed

### Lifespan Respite Program

- **361** applications received
- **237** vouchers awarded
- Total voucher reimbursements to Caregivers: **\$72,200**

### Long-Term Care Ombudsman Program

- **288** technical assistance
- **94** visits to facilities
- **81** complaints
- **55** cases

### MIPPA (Medicare Improvements for Patients and Providers Act) Grant

- **10** newspaper advertisements and press release articles providing information about low income medication subsidies circulated to 64,000 readers
- **5,000** fliers distributed to 12 independent pharmacies, community health centers, county health departments, and regional libraries

# Planning & Development

## Critical Infrastructure

- Town of Boone Water Tank CDBG - **\$2,000,000 grant**
- Wilkes County Mulberry School Sewer - **\$30,000 grant**
- Town of Crossnore Water/Sewer ARC - **\$236,450 grant**
- Town of Burnsville Indian Trail Sewer - **\$82,500 grant**
- Town of Lansing NCDOT Bike and Pedestrian Plan - **\$31,500 grant**
- Town of Wilkesboro Sewer System Mapping
- Town of Newland Capital Improvement Plan
- Town of Crossnore Capital Improvement Plan

## Economic and Community Development

- Town of Boone Howard Street Revitalization - **\$300,000 grant**
- Yancey County Economic Development Plan
- Eight Economic Development grants administered

## Parks and Recreation

- Town of Seven Devils Recreational Trail Program - **\$100,000 grant**
- Winkler Creek Restoration Plan 205j - **\$20,000 grant**
- Town of Sparta Crouse Park Improvements - **\$194,572 grant**
- Town of Seven Devils Parks and Recreation Web App
- Town of Lansing Creeper Trail Park Plan

## Public Safety

- Alleghany County Fire Tax Districts creation
- Yancey County E-911 GIS Technical Support
- Watauga County E-911 GIS Maintenance
- Wilkes County E-911 GIS Maintenance
- Town of Beech Mountain Next Generation 911 data creation

## Other Planning and Technical Assistance

- Town of Elk Park Salary Study
- Town of Burnsville Land Use Plan
- Village of Sugar Mountain Boundary & Annexation Survey Response
- Staffing interim planner for the Town of North Wilkesboro
- Town of North Wilkesboro Zoning Ordinance Review
- Ashe County Commissioners Retreat Facilitation
- Ashe Intergovernmental Retreat Facilitation
- Town Sparta Zoning Ordinance Amendments
- Town of Wilkesboro Downtown Walking Tour and Historic Places web apps

# Workforce Development

## PY19 Workforce Innovation and Opportunity Act (WIOA) Services

- Total # of individual customers receiving services through NCWorks.gov and NCWorks Career Centers: **8,561**
- Average # of services provided to each customer: **7**
- Total # of individuals receiving intensive services: **462**
- **144** Youth Served
  - **73** Training Services Provided
  - **43** Earned Credentials
  - **15** Participated in Work Based Learning
- **318** Adults and Dislocated Workers
  - **164** Training Services Provided
  - **156** Earned Credentials
  - **11** Received On-the-Job Training

- **83** NCWorks Career Center Hosted Hiring Events

Largest Training Sector: **Healthcare**

## Workforce by the Numbers

- **765** High Country employers were served by the NCWorks system
- **5,737** services were provided to High Country employers through the NCWorks system
- **2,235** local jobs were posted using NCWorks Online
- **5,086** referrals were provided for posted jobs
- **5.22%** - average unemployment rate for the year
- **87** individuals completed Working Smart Training

## Other Projects/Accomplishments

- Year 2 of Finish Line Grants serving 99 local community college students with financial emergencies
- Received Work Based Learning Enhancement Grant for On-the-Job Training, Work Experience, and Incumbent Worker Grants